



Manly Warringah Basketball Association Limited

ABN 18 003 482 835

P.O. Box 1756

Warriewood Shopping Square NSW 2102

Telephone: (02) 9913 3622

Email: mwba@manlybasketball.com.au

Consumer Data Privacy Policy

Effective Date: 14/09/2026

Business Name: Manly Warringah Basketball Association

Website: www.manlybasketball.com.au

1. Introduction

Manly Warringah Basketball Association is committed to protecting the privacy and security of our customers' personal information. This Privacy Policy explains how we collect, use, disclose, store, and protect personal information when you visit our website, place an order, or interact with us online.

By using our website or purchasing our products, you agree to the collection and use of your information as described in this Privacy Policy.

2. Information We Collect

We may collect the following types of personal information:

Personal Information

- Full name
- Residential and delivery address
- Email address
- Telephone number
- Date of birth (where required)
- Account login details

Payment Information

- Credit card or payment method details
- Billing address
- Transaction history

Note: Payment details are processed through secure third-party payment providers and are not stored by us unless required for payment processing or legal compliance.

Technical Information

- IP address

- Browser type and version
 - Device information
 - Website usage data
 - Cookies and tracking technologies
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3. How We Use Your Information

We may use your personal information to:

- Process and fulfil orders.
 - Deliver goods and services.
 - Communicate regarding orders, refunds, or returns.
 - Provide customer support.
 - Verify customer identity.
 - Improve our website, products, and services.
 - Send marketing communications where consent has been provided.
 - Detect and prevent fraud or unauthorised activity.
 - Comply with legal and regulatory obligations.
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4. Marketing Communications

With your consent, we may send promotional emails, newsletters, special offers, and product updates.

You may opt out of marketing communications at any time by:

- Clicking the "unsubscribe" link in marketing emails.
- Contacting us using the details provided below.

Opting out of marketing communications will not affect transactional communications relating to your orders.

5. Disclosure of Information

We may share your information with:

Service Providers

Third-party providers assisting with:

- Payment processing
- Shipping and delivery
- Website hosting
- Data storage
- Marketing services

- Fraud prevention

Legal Requirements

We may disclose information where required to:

- Comply with applicable laws.
- Respond to legal requests.
- Protect our rights and property.
- Investigate suspected fraudulent activity.

We do not sell or rent personal information to third parties.

6. Data Security

We take reasonable steps to protect personal information from:

- Unauthorised access
- Misuse
- Loss
- Disclosure
- Alteration

Security measures include:

- Secure Socket Layer (SSL) encryption
- Secure payment gateways
- Restricted staff access
- Password-protected systems
- Regular security monitoring

While we take reasonable precautions, no online transmission or storage system can be guaranteed to be completely secure.

7. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to:

- Improve website functionality
- Analyse site traffic
- Remember customer preferences
- Deliver personalised content and advertisements

Users may disable cookies through their browser settings; however, some features of the website may not function properly.

8. Retention of Information

We retain personal information only for as long as necessary to:

- Fulfil the purposes outlined in this Policy.
- Maintain business records.
- Meet legal, taxation, accounting, and regulatory requirements.

When information is no longer required, it will be securely deleted or de-identified.

9. Access and Correction

Customers may request access to their personal information and request corrections if the information is inaccurate, incomplete, or outdated.

Requests can be submitted using the contact details below.

10. Your Privacy Rights

Depending on applicable laws, you may have rights to:

- Access your personal information.
 - Correct inaccurate information.
 - Request deletion of personal information.
 - Restrict certain processing activities.
 - Withdraw consent for marketing communications.
 - Lodge a complaint with a privacy regulator.
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11. Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of external websites and encourage users to review their privacy policies.

12. Children's Privacy

Our website is not intended for children under the age of 16 without parental or guardian supervision. We do not knowingly collect personal information from children without appropriate consent.

13. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be published on our website with the revised effective date.

14. Contact Us

If you have questions about this Privacy Policy or wish to exercise your privacy rights, please contact:

Manly Warringah Basketball Association
Address: Northern Beaches Indoor Sports centre

Jacksons Road, Warriewood, NSW 2102
Email: mwba@manlybasketball.com.au
Phone: 02 99133622