MANLY WARRINGAH BASKETBALL ASSOC.

Financial Terms of Conditions



Desigtration/Incurrence	
Registration/Insurance	Payable prior to a player playing.
	Non-refundable or transferable once the participant has taken the court.
Team Nomination	Payable on team entry. This secures the teams spot in the competition.
	If payment is not provided MWBA has the right to withdraw the team.
	Non-refundable and non-transferable, except in the following cases:
	The team withdraws prior to the completion of competition draws.
	The competition is oversubscribed.
	MWBA cancels the event.
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Team Game Fees	 Issued First day of competition start date and paid within 14 days.
	Failure to pay fees will result in teams being removed from the
	competition.
	If payment is outstanding from one or more players, it is the
	expectation that the rest of the team will cover the outstanding fee.
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	Non-refundable and non-transferable, except in the following cases:
	Non-returnable and non-transferable, except in the following cases.
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	MWBA cancels the event.
	The competition is deemed unsuitable for the team, and no appropriate
	alternative is available.
	Suspensions
	Individual or team suspensions do not qualify for refunds of any
	competition-related fees (registration, team nomination, or game fees).
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	Active Kids Vouchers
	Refunds or transfers are not permitted for payments made using an
	Active Kids

DEVELOPMENT PROGRAM REFUND POLICY:

Skills Programs & Camps	Payable at time of enrolment.
	Refund Eligibility A full refund (less a \$10 administration fee) will be issued if written notice of withdrawal is received at least seven (7) days prior to the program start date.
	 MWBA operates on a "first in, first served" basis for development programs. A full refund will be provided if MWBA cancels the event.
	Late Notice
	 If notice is given less than seven (7) days before the program start date, credits may be issued at MWBA's discretion (a \$10 administration fee applies).
	Active Kids Vouchers
	 Refunds or transfers are not permitted for payments made using an Active Kids Voucher.

REPRESENTATIVE PROGRAM REFUND POLICY:

Manly Representative Fees	 Invoiced in December & February and paid withing terms stated on invoice. Refunds for players who do not complete the season will be considered on a case-by-case basis. A written request outlining the circumstances must be submitted for review.
Manly Representative Camps, Special Events & Clinics:	 Payable at time of enrolment. A full refund (less a \$10 administration fee) will be issued if written notice of withdrawal is received at least seven (7) days prior to the event. If notice is given less than seven (7) days before the event, credits may be issued at MWBA's discretion (a \$10 administration fee applies). A full refund will be provided if MWBA cancels the event. Refunds or transfers are not permitted for payments made using an Active Kids Voucher.

SCHOOL CLINICS AND GALADAY REFUND POLICY:

School Clinics	 Invoices will be issued during the final week of the clinic and must be paid within the stated terms. If a clinic is cancelled due to wet weather and the school cannot provide a safe environment, no refund or make-up session will be offered. If cancellation notice is not provided at least seven (7) days in advance, no credit will be issued. If a coach is unavailable due to illness and a replacement cannot be arranged, a make-up session will be scheduled. If a suitable date cannot be agreed upon, a credit will be issued. MWBA expects a school representative to be present during all clinics. All participants are expected to treat MWBA staff with respect
School Gala Days	 Invoices will be issued during the week of the Gala Day and must be paid within the stated terms. If a team withdraws and written notice is received at least 24 hours prior to the event, a credit will be issued. Withdrawals within 24 hours of the event will still incur full charges. If the event is cancelled, a full refund will be provided, or an alternative date will be offered.

MERCHANDISE REFUND POLICY:

Merchandise	Non refundable unless:
	- Merchandise is faulty. Please note there is no refund for change of mind.

ACTIVE KIDS VOUCHER REFUND POLICY:

Active Kids Voucher	Any payment made with an Active Kids Voucher is non-refundable. MWBA is not responsible for any user errors when inputting AKV. Lost funds are not
	redeemable.