

MANLY WARRINGAH BASKETBALL ASSOCIATION INC. REFUND POLICY

COMPETITION REFUND POLICY

<i>Player & Official Registration</i>	Non refundable or transferable after taking the court.
<i>Team Nomination</i>	Non refundable or transferable, except; <ul style="list-style-type: none"> - If team withdraws prior to draws completion - where a competition is over subscribed - where MWBA cancels the event.
<i>Team Game Fees</i>	<p>Non refundable or transferable, except;</p> <ul style="list-style-type: none"> - MWBA cancels the event. - Competition is not suitable for the team and there is no suitable alternative. <p>Individual or team suspension will not constitute grounds for refund of competition fees (registration, team nomination or team game fees).</p> <p>Please note if participants have utilised their Active Kids Voucher, refunds or transfers are not permitted.</p>

DEVELOPMENT PROGRAM REFUND POLICY:

<i>Skills Programs & Camps</i>	<p>A full refund of fees paid will be given if;</p> <ul style="list-style-type: none"> - A participant/team gives notice in writing that they will not be attending the program, seven (7) days before the commencement date of the program (\$10 admin fee will apply). - 'First in first served' rule applies for MWBA development products. - MWBA cancels the event. <p>Note: If less than seven (7) days notice is given, credits will be provided on a case by case basis (\$10 admin fee will apply).</p> <p>Please note if participants have utilised their Active Kids Voucher, refunds or transfers are not permitted.</p>
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REPRESENTATIVE PROGRAM REFUND POLICY:

<i>Manly Representative Fees</i>	Any refunds for players not completing the season will be assessed on a case by case basis. Customers are required to provide a letter outlining the individual's case.
<i>Manly Representative Camps, Special Events & Clinics:</i>	<p>A full refund of fees paid will be given if;</p> <ul style="list-style-type: none"> - A participant gives notice in writing that they will not be attending the program, seven (7) days before the commencement date of the program. (\$10 admin fee will apply). - Note: If less than seven (7) days notice is given, credits will be provided on a case by case basis. (\$10 admin fee will apply - where MWBA cancels the event. - Please note if participants have utilised their Active Kids Voucher, refunds or transfers are not permitted.

MERCHANDISE REFUND POLICY:

<i>Merchandise</i>	<p>Non refundable unless:</p> <ul style="list-style-type: none"> - Merchandise is faulty. <p>Please note there is no refund for change of mind.</p>
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ACTIVE KIDS VOUCHER REFUND POLICY:

<i>Active Kids Voucher</i>	<p>Any payment made with an Active Kids Voucher is non-refundable. MWBA is not responsible for any user errors when inputting AKV. Lost funds are not redeemable.</p>
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